

# **BOARDING AND DAYCARE ADMISSION AGREEMENT**

# 1) GUEST REQUIREMENTS:

## a) Vaccinations

Animal(s) are required to be current on all the following vaccinations and a current copy of vaccine records from a licensed veterinary facility must be provided prior to the reservation date.

- (1) Canine Requirements: Rabies, Distemper (including Hepatitis, Parainfluenza, Parvo Virus), Canine Influenza, Leptospirosis and Bordetella
- (2) Feline Requirements: Rabies, Distemper (including Rhinotracheitis, Calici Virus, Panleukopenia)

## b) Health Requirements: Animal(s) must be:

- (1) Free of internal and external parasites (roundworm, fleas, ticks, lice, mites etc.) in the event that parasites are discovered, the animal(s) will be treated at the owner's expense.
- (2) Free of communicable diseases

## c) Behavioral and Other Requirements

- (1) Non-aggressive towards humans, and not protective of toys, food or other items.
- (2) Animal-aggressive guests will be boarded at Caring Hands with owner's full disclosure of potential aggressive behavior, and agreement to any accommodation restrictions or special care plans deemed appropriate by Caring Hands' staff.
- (3) Animal(s) must enter and exit Caring Hands' facility on a leash or in an appropriate carrier.

## d) Doggy Daycare Requirements:

- (1) Must successfully complete a "Play Interview".
- (2) At least four (4) months of age.
- (3) Spayed/neutered (if over six (6) months of age).
- (4) Aggressive animals are not permitted to attend Daycare at Caring Hands. To prevent potential injury to staff and other guests, animals exhibiting aggressive or unacceptable behavior will be separated from other guests. Caring Hands pledges to do our best and use reasonable efforts to care for aggressive animals until owner or authorized guardian is contacted. Caring Hands will not be held liable for issues resulting from aggressive behavior, provided reasonable care and precautions are taken. Owner authorizes Caring Hands to use reasonable precaution against injury, escape, or death of any animal. Owner(s), or guardian(s), will be consulted and given suggestions pertaining to aggression, however Caring Hands reserves the right to prohibit any animal from attending daycare. Such determinations shall be made at the sole discretion of the Caring Hands Staff.

## 2) DISCLOSURE:

I have disclosed any and all known medical and/or other conditions, including but not limited to: personality or behavioral traits that may affect, prevent, or limit, animal(s) ability to be groomed, boarded, participate in daycare, puppy nursery, or training classes, or otherwise visit Caring Hands as a Guest.

## 3) GUEST MEALS:

Caring Hands provides Science Diet brand food, or owners may provide food of their choice at no additional charge. If owner elects to provide food, an adequate amount for the duration of the stay, sealed in a reasonably sized container labeled with animal's first and last name and feeding instructions, must be provided. Caring Hands will feed all guests in accordance with instructions provided in the Hospitality Suite Application. However, we cannot accept raw or freeze dried food as a food source. Pets must be on a diet free of raw or freeze dried ingredients for 14 days prior to being admitted for their stay or group activity. Caring Hands may also provide the occasional treat of food not labeled for pets, such as peanut butter in order to entice a pet to eat and/or having trouble taking prescribed medications.

# 4) PERSONAL PROPERTY:

Owner accepts responsibility for all personal items left at Caring Hands. Caring Hands will not be responsible or liable for lost or damaged personal property, including, but not limited to; leashes, collars or toys. We cannot accept personal bedding or blankets during a pet's stay due to sanitary concerns.

# 5) MEDICATION ADMINISTRATION:

Oral medications will be administered at no charge. Injections or ear-administered medications will be given by one of our Doctors or Technicians for a fee. All veterinarian prescribed medications must be provided in their original containers. All supplements or herbs, not prescribed by a veterinarian, such as omega fatty acids, glucosamine, etc., can be administer if presented in the original bottle with written instructions.

# 6) LATE FEES AND CHARGES:

a) A \$25 late-fee will be charged for failure to pick up animal(s) up to 15 minutes after the designated boarding or daycare check-out time.

b) The late-fee for Animal(s) not retrieved for greater than 15 minutes after designated check-out time will be a one night boarding fee, regardless of whether the animal(s) are picked up or boarded for the additional night.

Owner/Guardian Initials: \_\_\_\_\_\_ Date: \_\_\_\_\_



## **Boarding and Daycare Admission Agreement**

-Continued-

## 7) ACKNOWLEDGEMENT AND AGREEMENT OF ANIMAL'S PARTICIPATION RISK:

There are inherent and potential risks involved with interactions between animals, as well as between humans and animals. Such interactions may result in property damage or bodily injury, including permanent disability, sickness, or death to human or animal. There may also be other risks, unknown or not readily foreseeable (collectively, "risks"). Owner accepts and assumes responsibility for all risks, including, without limitation, all losses, costs, damages, and the full cost of repair or replacement of property damages incurred as a result of animal(s) visit to Caring Hands.

Daily exercise sessions in a secure fenced area is standard for all canine guests. To provide interaction and socialization and with the Owner's prior approval, multiple dogs may be in the exercise area at the same time. Please indicate your exercise preference for your dog(s) by initialing below.

\_\_\_\_\_ I provide consent for my dog(s) to participate in group exercise sessions while boarding at Caring Hands

I prefer contact between my dog(s) and other animals be limited to an absolute minimum while boarding at Caring Hands

## 8) ABANDONED ANIMALS:

- a) Animal(s) left at Caring Hands beyond their scheduled visit, without adequate notification and the consent of Caring Hands, will be considered abandoned on the 7<sup>th</sup> day after their scheduled check-out date. Once considered abandoned, Caring Hands will become the legal owner and guardian of the animal(s) and as such, will determine future placement. Placement is at Caring Hands sole discretion; the animal may be offered for adoption to a suitable home, or relinquished to an unrelated shelter of Caring Hands' choice Owner UNDERSTANDS AND AGREES: \_\_\_\_\_\_.
- b) If an animal is abandoned at Caring Hands', owner may be unable to regain possession of the animal(s) and will have no recourse against Caring Hands or its Affiliates.
- c) Owner will remain responsible for all reasonable charges related to the animal(s) care until an appropriate placement can be made.

#### 9) ANIMAL RESTRAINT:

For animal(s) and staff safety, tethering, muzzling, or other appropriate means of restraint may be utilized at Caring Hands' sole discretion.

## 10) VETERINARIAN LIABILITY AND CARE:

- a) Owner agrees to allow Caring Hands complete discretion in determining the need for, and providing of, appropriate medical treatment for animal(s) while being cared for at our facility.
- b) Medical treatment will be initiated if an animal appears ill or injured, or exhibits any behavior that would reasonably suggest the need for medical evaluation and/or treatment. In the event of illness or injury, Caring Hands will immediately attempt to contact the owner or authorized guardian to discuss treatment options and/or recommendations. In the event the owner or guardian are not able to be contacted, Caring Hands' is authorized to initiate treatment deemed necessary, including emergency and supportive care, up to the following amount \$\_\_\_\_\_\_ until owner or guardian are reached.
- c) Owner agrees to pay the amount designated in section 10. b, above, as well as any additional amounts verbally or otherwise agreed to once owner is contacted.
- d) In the rare and unfortunate event that an animal dies while in Caring Hand's care, the animals remains will be maintained at our facility for pick-up or further instructions.

## 11) PHOTOS, VIDEOS, and OTHER MEDIA:

Caring Hands reserves all rights to photos or videos taken of animal(s) during their visit to Caring Hands and the use of such media for promotional purposes without compensation of any kind.

#### 12) DEPOSIT AND CANCELLATION POLICY:

A one nights boarding deposit is required for all boarding reservations. Boarding deposits are non-refundable if reservations are not canceled 48 hours prior to your boarding check-in date during non-holiday periods or seven days prior to your boarding check-in date during the holiday seasons. Holidays include, but are not limited to, Thanksgiving, Christmas, New Years, Memorial Day, and Labor Day and Spring Break for Adams-12 school district.

## 13) WAIVER, RELEASE AND INDEMNIFICATION.

I HAVE READ AND FULLY UNDERSTAND THE TERMS OF THIS ADMISSION AGREEMENT. I AGREE THAT IT IS INTENDED THAT ALL TERMS OF THIS AGREEMENT CONTROL DESPITE ANY PARTICULAR STATUTE OR LAW THAT WOULD OTHERWISE PROTECT ME OR MY ANIMAL(S).

| Owner/Guardian Name:      |           |
|---------------------------|-----------|
| Owner/Guardian Signature: | <br>Date: |
| Animal Name               |           |